

Return form



Dear Sir or Madam

Please send the fully completed return form (mandatory fields are marked with an asterisk [*]) together with the goods to our factory in accordance with the Incoterms 'DAP Meitzendorf'.

Your data:

Company*:

Date*:

Contact person*:

E-Mail address*:

Telephone*:

Our data:

Contact person*:

Invoice number*:

Delivery note number*:

The following items will be returned:

LMS material no.	Your material no.	Designation	Quantity	Machine number

Reason for return*:

☐ Technically defective (error description*)

☐ Ordered incorrectly/mistakenly

☐ Warranty replacement (project number*)

☐ Transport damage

☐ Other

Error description *:

Revision 00

Return form



Return conditions:

1. Please enclose the completed return form with the consignment, otherwise the goods cannot be accepted.
2. Please send the return form in advance/at the same time by e-mail to: retouren@laempe.com.
3. Customised spare parts may only be returned after prior consultation and confirmation.
4. The return of special order goods is excluded.
5. We would like to point out that we only accept cleaned and decontaminated repair devices. In the event of non-compliance, we reserve the right to charge service fees for cleaning and decontamination measures totalling at least 250.00 euros.
6. The packaging must securely fix the goods, keep liquids and substances away, prevent transport damage and cover sharp edges and sources of danger in order to minimise the risk to employees during unpacking.
7. Shipments from non-EU countries must arrive at Laempe fully cleared and taxed.

Return address:

Laempe Mössner Sinto GmbH
Hintern Hecken 3
39179 Barleben/OT Meitzendorf
Germany

**Laempe spare parts for maximum
machine availability:**



Laempe Service benefits:

